

Dear FCC,

* I support the petition to require VRS interoperability because I am frustrated with the different ways to call people on videophone. I want to call 911 emergency through emergency service center through videophone. We can communicate in sign language instead struggled understanding in English.

* I don't like that my VRS is blocked and sometimes I have to wait. I have to make urgent calls, emergency calls, and business calls. Do same for hearing people in the way.

* It is very important to make everyone equally accessible by setting up one system just like the telephone. We can communicate in sign language with video relay operator to interpret hearing people understand better than frustrated with TTY relay operator who does not involve the situation with hearing people does not understand better.

* The different ways cause stress and can put us at risk. Please make whole video relay service (VRS) equal with same system. We prefer to use VRS for easy to access communication with hearing people easy to understand and able to solve the problem, avoid misunderstood communicating, settle and agree through any kind of personal business.

Thank you for this opportunity to make my comment.